The Social Psychology of Privacy

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ABSTRACT

Patterns of interaction in any social system are accompanied by counter-patterns of withdrawal, one highly institutionalized (but unexplored) mode of which is privacy. There exists a threshold beyond which social contact becomes irritating for all parties; therefore, some provision for removing oneself from interaction and observation must be built into every establishment. Such provisions subserve the action patterns for which they provide intermission. Privacy, which is bought and sold in social establishments, reflects and affirms status divisions, and permits "localized" deviation which is invisible to the group as a whole. Privacy thereby insulates against dysfunctional knowledge. Rules governing entrance into and exit from privacy are most clearly articulated on the level of the establishment and are reflected in its physical structure and in proprieties concerning the uses of space, doors, windows, drawers, etc. The report ends with a discussion of identity and its relation to the freedoms of engagement and disengagement.

Patterns of coming and staying together imply counterpatterns¹ of withdrawal and disaffiliation which, as modalities of action, are worthy of analysis in their own right. Simmel makes the identical point in his essay, "Brücke und Tür": "Usually we only perceive as bound that which we have first isolated in some way. If things are to be joined they must first be separated. Practically as well as logically it would be nonsense to speak of binding that which is not separate in its own sense. . . . Directly as well as symbolically, bodily as well as spiritually, we are continually separating our bonds and binding our separations."2 Simmel, however, ignores the question of how separation subserves integration—of how men are bound by taking leave of one another as well as by their coming together.

¹ The initiation of a social contact generally entails a withdrawal from a preceding one. Therefore, men may withdraw into new social circles as well as into seclusion. In this particular sense it would be most exact to employ the term "contact-withdrawal," as opposed to a single term for engagement and another for disengagement. However, this distinction does not apply to movements into privacy.

Georg Simmel, "Brücke und Tür," in Brücke und Tür (Stuttgart: K. F. Koehler, 1957), p. 1.

One sociologically relevant approach to this problem is through the analysis of privacy, which is a highly institutionalized mode of withdrawal.

THE GROUP-PRESERVING FUNCTIONS OF PRIVACY

Withdrawal into privacy is often a means of making life with an unbearable (or sporadically unbearable) person possible. If the distraction and relief of privacy were not available in such a case, the relationship would have to be terminated if conflict were to be avoided. Excessive contact is the condition under which Freud's principle of ambivalence most clearly exercises itself, when intimacy is most likely to produce open hostility as well as affection.3 Issue must therefore be taken with Homans' proposition, "Persons who interact frequently with one another tend to like one another" (providing the relationship is not obligatory).4 The statement holds generally, but misses the essential point that there

⁸ Sigmund Freud, Group Psychology and the Analysis of the Ego (New York: Bantam Books, Inc., 1960), pp. 41-42.

George C. Homans, *The Human Group* (New York: Harcourt, Brace & Co., 1950), p. 111.

is a threshold beyond which interaction is unendurable for both parties. It is because people frequently take leave of one another that the interaction-liking proposition maintains itself.

Guarantees of privacy, that is, rules as to who may and who may not observe or reveal information about whom, must be established in any stable social system. If these assurances do not prevail—if there is normlessness with respect to privacyevery withdrawal from visibility may be accompanied by a measure of espionage, for without rules to the contrary persons are naturally given to intrude upon invisibility. "Secrecy sets barriers between men," writes Simmel, "but at the same time offers the seductive temptations to break through the barriers." Such an inclination is embodied in the spy, the Peeping Tom, the eavesdropper, and the like, who have become its symbols.

"Surveillance" is the term which is generally applied to institutionalized intrusions into privacy. And social systems are characterizable in terms of the tension that exists between surveillant and anti-surveillant modes. Much of our literature on the anti-utopia, for example, George Orwell's 1984, which depicts the dis-eases of excessive surveillance, is directed against the former mode. But dangers of internal disorder reside in unconditional guarantees of invisibility against which many administrative arms of justice have aligned themselves. On the other hand, surveillance may itself create the disorder which it seeks to prevent. Where there are few structural provisions for privacy, social withdrawal is equivalent to "hiding." For Simmel, "This is the crudest and, externally, most radical manner of concealment."6 Where privacy is prohibited, man can only imagine separateness as an act of stealth.7

Since some provisions for taking leave of one another and for removing oneself from social observation are built into every establishment, an individual withdrawal into privacy and the allowance of such a withdrawal by other parties reflects and maintains the code that both sides adhere to. Leave taking, then, contains as many ritualistic demands as the act of coming together. Durkheim, like Homans, is not altogether correct in his insistence that the periodic gatherings of the group are its main sources of unity.8 After a certain point the presence of others becomes irritating and leave taking, which is a mutual agreement to part company, is no less a binding agent than the ritual of meeting. In both cases individual needs (for gregariousness and isolation) are expressed and fulfilled in collectively indorsed manners. The dissociation ritual presupposes (and sustains) the social relation. Rules governing privacy, then, if accepted by all parties, constitute a common bond providing for periodic suspensions of interaction.

If privacy presupposes the existence of established social relations its employment may be considered as an index of solidarity. Weak social relationships, or relationships in the formative stage, cannot endure the strain of dissociation. By contrast, members of a stable social structure feel that it is not endangered by the maintenance of interpersonal boundaries. This point is of course well reflected in the Frostian dictum, "Good fences make good neighbors."

PRIVACY HELPS MAINTAIN STATUS DIVISIONS

It is also well known that privacy both reflects and helps to maintain the status divisions of a group. In the armed forces, for example, the non-commissioned officer may reside in the same building as the dormitoried enlisted man but he will maintain a separate room. The officer of higher

⁸ Émile Durkheim, *The Elementary Forms of the Religious Life* (Glencoe, Ill.: Free Press, 1947), pp. 214-19.

⁵ Georg Simmel, "The Secret and the Secret Society," in Kurt Wolff (ed.), *The Sociology of Georg Simmel* (New York: Free Press, 1964), p. 334.

⁶ *Ibid.*, p. 364. ⁷ *Ibid*.

rank will live apart from the non-commissioned, but on the same base, often in an apartment building; but officers of highest status are more likely to have private quarters away from the military establishment.

In organizational life the privacy of the upper rank is insured structurally; it is necessary to proceed through the lieutenant stratum if the top level is to be reached. In contrast, the lower rank, enjoying less control over those who may have access to it, find their privacy more easily invaded. Even in domestic life persons of the lower stratum lack "the butler" by means of whom the rich exercise tight control over their accessibility to others.

Privacy is an object of exchange. It is bought and sold in hospitals, transportation facilities, hotels, theaters, and, most conspicuously, in public restrooms where a dime will purchase a toilet, and a quarter, a toilet, sink and mirror. In some public lavatories a free toilet is provided—without a door.

Privacy has always been a luxury. Essayist Phyllis McGinley writes: "The poor might have to huddle together in cities for need's sake, and the frontiersman cling to his neighbor for the sake of protection. But in each civilization, as it advanced, those who could afford it chose the luxury of a withdrawing place. Egyptians planned vinehung gardens, the Greeks had their porticos and seaside villas, the Romans put enclosures around their patios. . . . Privacy was considered as worth striving for as hallmarked silver or linen sheets for one's bed."9 In this same respect Goffman comments upon the lack of front and back region differentiation in contemporary lower-class residences.10

The ability to invade privacy is also reflective of status. The physician's high so-

cial rank, for instance, derives perhaps not only from his technical skill but also from his authority to ignore barriers of privacy. However, this prerogative is not limited to those of high status. We must not forget the "non-person" who lacks the ability to challenge the selfhood of his superiors. Goffman cites Mrs. Frances Trollope: "I had indeed frequent opportunities of observing this habitual indifference to the presence of their slaves. They talk to them, of their condition, of their faculties, of their conduct exactly as if they were incapable of hearing. . . . A young lady displaying modesty before white gentlemen was found lacing her stays with the most perfect composure before a Negro footman."11 In general society the assumption of the social invisibility of another is looked upon as indecency, that is, as a failure to erect a barrier of privacy between self and other under prescribed conditions.

The general rule that is deducible from all of this is that outside of the kinship group an extreme rank is conferred upon those for whom privacy shields are voluntarily removed. The prestige afforded the physician is exaggerated in order to protect the self from the shame which ordinarily accompanies a revelation of the body to a stranger, particularly if he is of the opposite sex. Likewise, the de-statusing of the servant is necessary if he is to be utilized for purposes of bathing, dressing, etc.

Persons of either high or low rank who have access to the private concerns of their clients are subject to definite obligations regarding both the manner in which secret knowledge is to be obtained and, most importantly, the way in which it is treated once it has been obtained. Explicit or implicit guarantees of confidentiality neutralize the transfer of power which would otherwise accompany the bestowal of private information. Both the possession of an extreme rank and the assurance of confidentiality thus legitimize the "need to know" and the intrusions which it makes possible.

⁹ Phyllis McGinley, "A Lost Privilege," in *Province of the Heart* (New York: Viking Press, 1959), p. 56.

¹⁰ Erving Goffman, *The Presentation of Self in Everyday Life* (Edinburgh: University of Edinburgh, 1958), p. 123.

¹¹ *Ibid.*, p. 95.

PRIVACY AND DEVIATION

Up to this point we have tried to indicate privacy's stabilizing effect upon two dimensions of social order. Withdrawal subserves horizontal order by providing a release from social relations when they have become sufficiently intense as to be irritating. Privacy is also a scarce social commodity; as such, its possession reflects and clarifies status divisions, thus dramatizing (and thereby stabilizing) the vertical order. But we must recognize that privacy also opens up opportunities for such forms of deviance as might undermine its stabilizing effects. However, privacy admits of invisible transgression and therefore serves to maintain intact those rules which would be subverted by the public disobedience that might occur in its absence.

Moore and Tumin, in their discussion of the function of ignorance, stated: "All social groups . . . require some quotient of ignorance to preserve esprit de corps." And Goffman has made it clear that every establishment provides "involvement shields" for its members wherein "role releases" may take place, particularly deviant ones. As Merton puts it:

Resistance to full visibility of one's behavior appears, rather, to result from structural properties of group life. Some measure of leeway in conforming to role expectations is presupposed in all groups. To have to meet the strict requirements if a role at all times, without

¹² Wilbur E. Moore and Melvin M. Tumin, "Some Social Functions of Ignorance," American Sociological Review, XIV (December, 1949), 792. See also Barney Glaser and Anselm Strauss, "Awareness Contexts and Social Interaction," American Sociological Review, XXIX (October, 1964), 669–79, in which social interaction is discussed in terms of "what each interactant in a situation knows about the identity of the other and his own identity in the eyes of the other" (p. 670). A change in "awareness context" accompanies acquisitions of knowledge, provisions of false knowledge, concealment of information, etc.

¹⁸ The "involvement shield" and Everett C. Hughes' concept of "role release" are elaborated in Erving Goffman's *Behavior in Public Places* (New York: Free Press, 1963), pp. 38–39.

some degree of deviation, is to experience insufficient allowances for individual differences in capacity and training and for situational exigencies which make strict conformity extremely difficult. This is one of the sources of what has been elsewhere noted in this book as socially patterned, or even institutionalized, evasions of institutional rules.¹⁴

Thus, each group has its own "band of institutionalized evasion" which expands and contracts as conditions change. Rose L. Coser, in this connection, has considered observability in terms of the social status of the observer. She indicates that persons of high rank tend to voluntarily deprive themselves of visibility by signaling their intrusion with a prior announcement. The deviation band, then, is normally condoned by both the upper and lower strata.

Moore and Tumin stress the importance of preventing deviation from being known to the group as a whole.16 No doubt, a publication of all of the sins, crimes, and errors that take place in a social unit would jeopardize its stability. The preoccupation of the press with sensational deviations from norms might be considered from this point of view. Similarly, the more one person involves himself with another on an emotional basis the more both will need private facilities to conceal nasty habits and self-defaming information from each other. If the child, for instance, became suddenly aware of all the non-public performances of his father, and if the latter were aware of all the perversions that are privately enacted by his offspring, a father-son relationship characterized by mutual admiration would be impossible. This same point is illustrated in well-adjusted marriages which depend not only upon mutually acceptable role playing but also upon the ability of both

¹⁴ Robert K. Merton, Social Theory and Social Structure (New York: Free Press, 1964), p. 343.

¹⁵ Rose L. Coser, "Insulation from Observability and Types of Social Conformity," *American Sociological Review*, XXVI (February, 1961), 28–39.

¹⁶Moore and Tumin, op. cit. (see n. 12 above), 793.

parties to conceal "indecent" performances. This presupposes a modicum of physical distance between husband and wife. Simmel, in addition, adds that a complete abandon of one's self-information to another "paralyzes the vitality of relations and lets their continuation really appear pointless."¹⁷

Privacy enables secret consumption. We observe, for example, the adolescent practices of smoking or drinking in their locked rooms. Similarly, "women may leave Saturday Evening Post on their living room table but keep a copy of True Romance ('something the cleaning woman must have left around') concealed in their bedroom."18 However, some modes of secret consumption have come into the public light. The erotic "girlie magazines," for example, no longer need be employed privately by the middle-class male since the advent of the *Playboy* magazine. As some activities emerge from secrecy others go underground. Thus, the person who nowadays finds pleasure in the Bible will most likely partake of it in private rather than in a public place or conveyance. These new proprieties are perhaps specific instances of a general rule set down by Simmel, that "what is originally open becomes secret, and what was originally concealed throws off its mystery. Thus we might arrive at the paradoxical idea that, under otherwise like circumstances, human associations require a definite ratio of secrecy which merely changes its objects; letting go of one it seizes another, and in the course of this exchange it keeps its quantum unvaried."19

Incidentally, just as the person must employ proper language for the public situations in which he finds himself, he is required to maintain an appropriate body

language as well. Differing postures must be assumed in his public encounters. But public postures do not exhaust the many positions of which the human body is capable. Anyone who has maintained a single position over a long period of time knows that the body demands consistent postural variation if it is to remain comfortable and capable of good role performance. Privacy enables the person to enact a variety of non-public postures and thus prepares him physically for public life.

It should be stressed that the absence of visibility does not guarantee privacy. The hypertrophied super-ego certainly makes impossible the use of solitude for deviant objectives. The person who is constantly in view of an internalized father, mother, or God leads a different kind of private life than those possessed by a less demanding conscience. This reveals an interesting paradox. Privacy surely provides for some measure of autonomy, of freedom from public expectation; but as Durkheim so persistently reminded us, the consequences of leaving the general normative order are moral instability and social rootlessness. (It is for this reason that secret societies compensate for the moral anarchy inherent in pure autonomy by means of ritual.)20 Is it then possible that through privacy the ego escapes the dominion of the public order only to subordinate itself to a new authority: the super-ego? In some measure this is certainly the case, but one may also venture the suggestion that the super-ego, like the social structure whose demands it incorporates, has its own "band of institutionalized evasion." The super-ego cannot be totally unyielding, for if every deviation of the ego called into play its punitive reaction the consequences for the self would be most severe.

PRIVACY AND ESTABLISHMENTS

It was earlier noted that rules or guarantees of privacy subserve horizontal and vertical order. Such rules are embodied in

¹⁷ Simmel, "The Secret and the Secret Society," op. cit (see n. 5 above), p. 329.

¹⁸ Goffman, The Presentation of Self in Every-day Life, op. cit. (see n. 10 above), p. 26. Needless to say, many instances of the employment of privacy for "secret production" could be given.

¹⁹ Simmel, "The Secret and the Secret Society," op. cit. (see n. 5 above), pp. 335-36.

²⁰ *Ibid.*, pp. 360-61.

the physical structure of social establishments. Lindesmith and Strauss, for instance, have noted that proprieties concerning interpersonal contact and withdrawal are institutionalized in the architecture of buildings by means of a series of concentric circles. Specific regulations permit or forbid entry into the various parts of this structure, with a particular view to protecting the sacred "inner circle." A more specific instance of the physical institutionalization of norms is found in the case of the bathroom, whose variation in size and design is limited by the requirement that body cleansing and elimination be performed privately.22 This norm is reinforced by the architectural arrangements in which it is incorporated. The fact that the bathroom is only built for one literally guarantees that the performances which it accommodates will be solos. However, this normativephysical restriction admits of more complicated, secondary proprieties. Bossard and Boll write:

The fact that the middle-class family rises almost together, and has few bathrooms, has resulted in a problem for it, which has been resolved by a very narrowly prescribed ritual for many of them—a bathroom ritual. They have developed set rules and regulations which define who goes first (according to who must leave the house first), how long one may stay in, what are the penalties for overtime, and under what conditions there may be a certain overlapping of personnel.²³

The very physical arrangement of social establishments thus opens and shuts off certain possibilities for interaction and withdrawal and creates a background of sometimes complex ritual in support of a foreground of necessary proprieties. Needless to say, the form taken by such ritual is always subject to modification by architectural means.

Charles Madge also urges the architect to take explicit account in his designs of the ambivalences of social life. Men, for example, are given to both withdrawal and selfdisplay. This duality, notes Madge, requires an "intermediate area" in housing projects, such as a backyard or garden which separates the home or inner circle

²¹ Alfred R. Lindesmith and Anselm L. Strauss, Social Psychology (New York: Henry Holt & Co., 1956), p. 435. However, in an interesting statement, McGinley announces the death of the very idea of the "inner circle": "It isn't considered sporting to object to being a goldfish. On the same public plan we build our dwelling places. Where, in many a modern house, can one hide? (And every being, cat, dog, parakeet, or man, wants a hermitage now and then.) We discard partitions and put up dividers. Utility rooms take the place of parlors. Picture windows look not onto seas or mountains or even shrubberies but into the picture windows of the neighbors. Hedges come down, gardens go unwalled; and we have nearly forgotten that the inventor of that door which first shut against intrusion was as much mankind's benefactor as he who discovered fire. I suspect that, in a majority of the bungalows sprouting across the country like toadstools after a rain, the only apartment left for a citadel is the bathroom" (op. cit. [see n. 9 above], pp. 55-56).

In contrast, Edward T. Hall observes: "Public and private buildings in Germany often have double doors for soundproofing, as do many hotel rooms. In addition, the door is taken very seriously by Germans. Those Germans who come to America feel that our doors are flimsy and light. The meanings of the open door and the closed door are quite different in the two countries. In offices, Americans keep doors open: Germans keep doors closed. In Germany, the closed door does not mean that the man behind it wants to be alone or undisturbed, or that he is doing something he doesn't want someone else to see. It's simply that Germans think that open doors are sloppy and disorderly. To close the door preserves the integrity of the room and provides a protective boundary between people. Otherwise, they get too involved with each other. One of my German subjects commented, 'If our family hadn't had doors, we would have had to change our way of life. Without doors we would have had many, many more fights. . . . When you can't talk, you retreat behind a door. . . . If there hadn't been doors, I would always have been within reach of my mother" (The Hidden Dimension [Garden City: Doubleday & Co., 1966], p. 127. For a discussion of the norms regulating privacy among the English, French, Arab, and Japanese, see pp. 129-53).

²² Alexander Kira, *The Bathroom* (New York: Bantam Books, Inc., 1967), pp. 178-84. The requirement of complete privacy for personal hygiene is only a recent phenomenon (see pp. 1-8).

²³ J. H. S. Bossard and E. S. Boll, Ritual in Family Living (Philadelphia: University of Pennsyl-

from the "common green."²⁴ But it is one thing to so divide our physical living space as to insure ourselves of interactional options; it is another to regulate the interactional patterns that the division of space imposes upon us. The latter task is most efficiently met by the door.

Doors.—McGinley has referred to the door as a human event of significance equal to the discovery of fire.²⁵ The door must surely have had its origin among those whose sense of selfhood had already developed to the extent that they could feel the oppression of others and experience the need for protection against their presence. Continued use of the door very probably heightened that feeling of separateness to which it owed its creation. Doors, therefore, not only stimulate one's sense of self-integrity, they are required precisely because one has such a sense.

The very act of placing a barrier between oneself and others is self-defining, for withdrawal entails a separation from a role and, tacitly, from an identity imposed upon oneself by others via that role. Therefore, to waive the protection of the door is to forsake that sense of individuality which it guarantees. As Simmel points out, some measure of de-selfing is characteristic of everything social.²⁶

I would like now to discuss various kinds of doors, including horizontal sliding doors (drawers) and transparent doors (windows). I shall also treat of walls, as relative impermeable interpersonal barriers, in contrast to doors, which are selectively permeable.

Doors provide boundaries between ourselves (i.e., our property, behavior, and appearance) and others. Violation of such boundaries imply a violation of selfhood. Trespassing or housebreaking, for example, is unbearable for some not only because of the property damage that might result but also because they represent proof that the self has lost control of its audience: it can no longer regulate who may and who may not have access to the property and information that index its depths.27 The victim of a Peeping Tom is thus outraged not only at having been observed naked but also for having lost control of the number and type of people who may possess information about her body. To prove this we note that no nakedness need be observed to make Peeping Tomism intolerable.

"Alone, the visual feeling of the window," writes Simmel, "goes almost exclusively from inward to outward: it is there for looking out, not for seeing in."28 This interdiction insures that the inhabitants of an establishment may have the outside world at their visual disposal, and at the same time it provides for control over their

vania Press, 1950), pp. 113-14 (cited by Kira, op. cit. [see n. 22 above], pp. 177-78).

²⁴ Charles Madge, "Private and Public Places," Human Relations, III (1950), 187–99. F. S. Chapin (in "Some Housing Factors Related to Mental Hygiene," Journal of Social Issues, VII [1951], 165) emphasizes that the need for relief from irritating public contact must be consciously and carefully met by the architect. On the other hand, Kira writes: "There are problems which cannot be resolved by architects and industrial designers alone, however; they also pose a challenge to the social scientists and to the medical and public health professions. This is an area in which the stakes are enormous and in which little or no direct work has been done." (Op. cit. [see n. 22 above], p. 192.)

²⁵ See n. 21 above.

²⁶ Simmel, "The Secret and the Secret Society," op. cit. (see n. 5 above), p. 373.

²⁷ The law recognizes the psychological effect of such criminal acts and provides additional penal sanction for them. Wolfgang and Sellin report that "the chain store is more outraged by theft from a warehouse, where the offender has no business, than from the store where his presence is legal during store hours." Moreover, "the victim of a house burglary is usually very disturbed by the fact that the offender had the effrontery to enter the house illegally. . . . For these and similar reasons, breaking and entering as well as burglary carry more severe sanctions in the law" (Marvin E. Wolfgang and Thorsten Sellin, *The Measurement of Delinquency* [New York: John Wiley & Sons, 1964], pp. 219–20).

²⁸ Simmel, "Brücke und Tür," op. cit. (see n. 2 above), p. 5.

accessibility to this world. But, whereas the shade or curtain may be employed to regulate accessibility between the private and public spheres of action, situational proprieties are depended upon for protection in public. One such norm is that of "civil inattention" which has been elaborated by Goffman.²⁹

Unlike the window, "the door with an in and out announces an entire distinction of intention."30 There must be very clear rules as to who may open what doors at what times and under what conditions. The front and back doors are normally the only doors that any member of a family may enter at any time and under any circumstances. A parent may enter a child's room at any time and may inspect and replenish drawers, but visiting friends may not. But the parent must learn that some private doors (drawers) may not be opened (although they may be to friends); if they are, new receptacles for ego-indexes will be found, for example, the area between mattress and spring. The child, however, must never inspect the contents of the drawers of his parents nor enter their room at night. Thus the right of intrusion is seen to be an essential element of authority, whose legitimacy is affected by the degree to which it is exercised. Correspondingly, authority is dependent upon immunity against intrusion. Cooley notes that "authority, especially if it covers intrinsic personal weakness, has always a tendency to surround itself with forms and artificial mystery, whose object is to prevent familiar contact and so give the imagination a chance to idealize . . . self concealment serves, among other purposes, that of preserving a sort of ascendency over the unsophisticated."31 In this same connection, Riesman writes:

As compared with the one room house of the peasant or the "long house" of many primitive tribes, he (the inner directed child) grows up within walls that are physical symbols of the privacy of parental dominance. Walls separate parents from children, offices from home, and make it hard if not impossible for the child to criticize the parents' injunctions by an "undress" view of the parents or of other parents. What the parents say becomes more real in many cases than what they do...³²

Moreover, it is possible to map personal relations in terms of mutual expectations regarding intrusion. The invasion of various degrees of privacy may be a duty, a privilege, or a transgression, depending upon the nature of the interpersonal bond. And, clearly, expectations regarding such impositions may not be mutually agreed to.

Parental obligations concerning the care of a child override the child's rights to seclusion and place him in a position of social nakedness wherein he has no control over his appearance to others. However, to be subject to limitless intrusion is to exist in a state of dishonor, as implied in the rule against "coming too close." This point is made in Simmel's discussion of "discretion" as a quality which the person-in-private has a right to demand of another who is in a position to invade his seclusion. 33 Compro-

See David Riesman, The Lonely Crowd (Garden City: Doubleday & Co., 1953), p. 61. Another characteriologist, William H. Whyte, suggests that "doors inside houses . . . marked the birth of the middle class" (The Organization Man [Garden City, N.Y.: Doubleday & Co., 1956], p. 389).

88 Simmel, "The Secret and the Secret Society," op. cit. (see n. 5 above), pp. 320-24. Similarly, Erving Goffman writes, "There is an inescapable opposition between showing a desire to include an individual and showing respect for his privacy. As an implication of this dilemma, we must see that social intercourse involves a constant dialectic between presentational rituals and avoidance rituals. A peculiar tension must be maintained, for these opposing requirements of conduct must somehow be held apart from one another and yet realized together in the same interaction; the gestures which carry an actor to a recipient must also signify that things will not be carried too far" ("The Nature of Deference and Demeanor," American Anthropologist, LVIII [June, 1956], 488).

²⁰ Goffman, Behavior in Public Places, op. cit. (see n. 13 above), pp. 83-88.

⁸⁰ Simmel, "Brücke und Tür," op. cit. (see n. 2 above), p. 4.

⁸¹ Charles Horton Cooley, *Human Nature and the Social Order* (New York: Schocken Books, Inc., 1964), p. 351.

mises between child and parent are therefore necessary and generally employed by the manipulation of the door. For example, the bedroom door may be kept half open while the child sleeps, its position symbolic of the parents' respect for the youngster's selfhood. Furthermore, a general temporal pattern might emerge if a large number of cases were examined. During infancy the door to self is generally fully open;34 it closes perhaps halfway as a recognition of self development during childhood, it shuts but is left ajar at pre-puberty, and closes entirely-and perhaps even locks-at the pubertal and adolescent stages when meditation, grooming, and body examination become imperative. Parents at this time are often fully denied the spectatorship to which they may feel entitled and are kept at a distance by means of the privacy that a locked door insures.

There are also certain situations wherein

84 The absence of ability among infants and children to regulate the appearance and disappearance of their audience does not mean that privacy or separateness is not an important feature of their development; the privacy need is simply expressed differently. The infant, for example, can sometimes remove himself from the field of stimulation by going to sleep or wriggling away from the adult who holds him. This is probably why pathology resulting from overcontact is less likely than that due to undercontact, for the former is far more easily regulated by the infant than the latter. At a later stage of development, the infant learns that he can hold back and let go in reference not only to sphincters but to facial expressions and general dispositions as well. He comes to view himself as a causal agent as he inherits the power of voluntary reserve. When the child is locomoting he first confronts privacy imposed against him by others and begins to define himself in terms of where he may and may not go. On the other hand, his ambulatory ability gives him enormous control over his audience, a power in which he delights by "hiding." Espionage is practiced as well and suspected in others-whereby the condition of shame begins to acquire meaning for the child. These incomplete comments suffice to illustrate the point that the privacy impulse is not at all inactive in infancy and childhood. They further suggest that each stage of development has its own mode of privacy, which may be defined in terms of the ego's relationship to those from whom privacy is sought and the manner in which withdrawal is accomplished.

husband and wife must remain separate from one another. A spouse, for example, must generally knock before entering a bathroom if the other is occupying it. This is a token of deference not to nudity but to the right of the other party to determine the way he or she wishes to present the self to the other. This rule insures that the self and its appearance will remain a controllable factor, independent of the whims of others, and it contributes to self-consciousness as well. This is seen most clearly in total institutions like the armed forces where open rows of toilets are used first with some measure of mortification and later with a complete absence of consciousness of self. In such doorless worlds we find a blurring of the distinction between "front and back regions," between those quarters where the self is put on and taken off and those in which it is presented.35 In conventional society those who confuse these two areas are charged with vulgarity.

In contrast to the door, the wall symbolizes "separation" rather than "separateness" and denies the possibility of the encounter and withdrawal of social exchange. It strips away that element of freedom which is so clearly embodied in the door. "It is essential," notes Simmel, "that a person be able to set boundaries for himself, but freely, so that he can raise the boundaries again and remove himself from them."36 In privacy, continues Simmel, "A piece of space is bound with himself and he is separated from the entire world."37 But in enforced isolation man is bound to space. While the door separates outside from inside, the wall annihilates the outside. The door closes out; the wall encloses. Yet doors are converted into walls routinely, as is seen in the popular practice of "sending a child to his room" for misdeeds and the like. In this sense, many homes contain private

⁸⁵ Goffman, The Presentation of Self in Everyday Life, op. cit. (see n. 10 above), pp. 66-86.

³⁶ Simmel, "Brücke und Tür," op. cit. (see n. 2 above), p. 4.

⁸⁷ Ibid., p. 3.

dungeons or, rather, provisions for transforming the child's room into a cell—which forces upon us the distinction between formal and informal imprisonment.

Privacy is not dependent upon the availability of lockable doors. Goffman, for example, discusses "free places" in the institution where inmates may, free of surveillance, "be one's own man . . . in marked contrast to the sense of uneasiness prevailing on some wards."38 In addition there is "personal territory" established by each inmate: for one a particular corner; for another a place near a window, etc. "In some wards, a few patients would carry their blankets around with them during the day and, in an act thought to be highly regressive, each would curl up on the floor with his blanket completely covering him; within the covered space each had some margin of control."39 Thus do men withdraw from others to be at one with themselves and to create a world over which they reign with more complete authority, recalling Simmel's observation that "the person who erects a refuge demonstrates, like the first pathfinder, the typically human hegemony over nature, as he cuts a particle of space from continuity and eternity."40

In summary, islands of privacy exist in all establishments and throughout even the most intimate household. These islands are protected by an intricate set of rules. When these rules are violated secret places are sought after, discovered, and employed as facilities for secret action. These places and their permeability constitute one type of map, as it were, of interpersonal relation-

⁸⁸ Erving Goffman, "The Underlife of a Public Institution," in *Asylums* (Garden City, N.Y.: Doubleday & Co., 1961), p. 231.

³⁰ Ibid., p. 246. For more on norms regulating territorial conduct in face-to-face encounters, see Nancy Felipe and Robert Sommer, "Invasions of Personal Space," Social Problems, XIV (May, 1966), 206-14; and Robert Sommer, "Sociofugal Space," American Journal of Sociology, LXXII (May, 1967), 654-60.

⁴⁰ Simmel, "Brücke and Tür," op. cit. (see n. 2 above), p. 3.

ships and reveal the nature of the selves participating in them.

Privacy, property and self.—Implied in any reference to a private place is its contents, personal property. One perhaps more often than not withdraws into privacy in order to observe and manipulate his property in some way, property which includes, of course, body and non-body objects.

There are two types of objects: those which may be observed by the public (and which may be termed personal objects) and those which are not available to public view (private property). Private property, as we are using the term, may be further delineated in terms of those intimate others who may have access to it in terms of visibility or use. Some private objectifications of self may be observed by family members, but some may be observed by no one except the self. There is no doubt that these latter objects have a very special meaning for identity; some of these are sacred and must not be contaminated by exposing them to observation by others; some are profane, and exposure will produce shame, but both are special and represent an essential aspect of self and, from the possessor's point of view, must not be tampered with.

It is because persons invest so much of their selves in private and personal things that total institutions require separation of self and material objects. When individualism must be minimized private ownership is always a vice worthy of constant surveillance. In such situations the acquisition and storage of personal things persist in the form of the "stash," which might be anything from a long sock to the cuff of one's pants.⁴¹

It follows that those who have direct or indirect access to the belongings of others or to articles which have been employed by them in private ways enjoy a certain amount of power which, if judiciously employed, may serve their interests well. Hughes observes:

41 Goffman, Asylums, op. cit. (see n. 38 above), pp. 248-54.

It is by the garbage that the janitor judges, and, as it were, gets power over the tenants who high-hat him. Janitors know about hidden love affairs by bits of torn-up letter paper; of impending financial disaster or of financial fourflushing by the presence of many unopened letters in the waste. Or they may stall off demands for immediate service by an unreasonable woman of whom they know from the garbage that she, as the janitors put it, "has the rag on." The garbage gives the janitor the makings of a kind of magical power over that pretentious villain, the tenant. I say a kind of magical power, for there appears to be no thought of betraying any individual and thus turning his knowledge into overt power.42

But, certainly, power need not be exercised to be effective. The mere knowledge that another "knows" invokes in the treatment of that other certain amount of humility and deference.

DEPRIVATIZATION

We have attempted to show that the possibility of withdrawal into well-equipped worlds which are inaccessible to others is that which makes intense group affiliations bearable. But we have also seen that men are not always sucessful in protecting their invisibility. Accidental leakages of information as well as the diverse modes of espionage threaten the information control that privacy is intended to maintain. But information control also consists of purposeful information leakage and even of the renunciation of secrecy. Just as men demand respite from public encounter they need periodically to escape themselves, for a privacy which lacks frequent remissions is maddening. The over-privatized man is he who is relieved of public demand only to become a burden to himself: He becomes his own audience to performances which are bound for tedium. Self-entertainment is thus a most exhausting business, requiring the simultaneous performance of two roles: actor and spectator. Both tire quickly of one another. When privacy thereby ex-

⁴² Everett C. Hughes, *Men and Their Work* (Glencoe, Ill.: Free Press, 1958), p. 51.

hausts itself new and public audiences (and audienceships) are sought.

Moreover, we are led to relinquish our private information and activities by the expediencies and reciprocities routinely called for in daily life. We all know, for example, that in order to employ others as resources it is necessary to reveal to them something of ourselves, at least that part of ourselves which for some reason needs reinforcement. When this occurs (providing support is forthcoming), two things happen. First, we achieve some degree of gratification; second, and most important, our alter (or resource) reveals to us information which was heretofore withheld, for selfrevelation is imbued with reciprocal power: It calls out in others something similar to that which we give of ourselves. There is both mutual revelation and mutual gratification. It is easy to see that when stress or need is prolonged this process may become institutionalized: Intimacy is then no longer an alternative; it is enforced, and private activity becomes clandestine and punishable. The deprivation process approaches completion when we are not only penalized for our withdrawals but feel guilty about them. A housewife who had probably undergone the deprivatization process confided to Whyte: "I've promised myself to make it up to them. I was feeling bad that day and just plain didn't make the effort to ask them in for coffee. I don't blame them, really, for reacting the way they did. I'll make it up to them somehow."43

But loss of privacy among conventional folk is free of many of the pains of social nakedness which are suffered by inmates and by others undergoing total surveillance. The civilian voluntarily subjects himself to publicity and is relatively free of the contamination of unwanted contacts. His unmaskings are selective and subject to careful forethought. The intruder is chosen rather than suffered; indeed, his resourcefulness depends upon his ability to "know" his client-neighbor. Therefore, in civil life,

⁴³ Whyte, op. cit. (see n. 32 above), p. 390.

we find valid rationalization for our selfrevelations. The demand that we "be sociable" is too compelling and too rewarding to be ignored by any of us.

But a substantial self-sacrifice is made by those who actually believe themselves to be what they present to public view. An awareness of the masquerades and deceptions that are part of good role performance is necessary to recall ourselves to our own selfhood and to our opposition to that of others. We must indeed deceive others to be true to ourselves. In this particular sense privacy prevents the ego from identifying itself too closely with or losing itself in (public) roles. Daily life is therefore sparked by a constant tension between sincerity and guile, between self-release and self-containment, between the impulse to embrace that which is public and the drive to escape the discomfort of group demands. Accordingly, our identities are maintained by our ability to hold back as well as to affiliate. Thus Goffman writes:

When we closely observe what goes on in a social role, a spate of sociable interaction, a social establishment—or in any other unit of social organization—embracement of the unit is not all that we see. We always find the individual employing methods to keep some distance, some elbow room, between himself and that with which others assume he should be identified.

Our sense of being a person can come from being drawn into a wider social unit; our sense of selfhood can arise through the little ways in which we resist the pull. Our status is backed by the solid buildings of the world, while our sense of personal identity often resides in the cracks.⁴⁴

For Goffman, privacy is one of "the little ways in which we resist the pull" of group commitments and reinforce our selfhood.

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44 Goffman, Asylums, op. cit. (see n. 38 above), pp. 319-20.